



## Our Quality Policy

allpay is committed to meeting and exceeding our clients' requirements and expectations.

The quality system defines the procedures that facilitate the achievement of the organisation's objectives and the development of quality culture.

Objectives are established at the annual Management Review Meeting while existing objectives are reviewed and subject to ongoing monitoring throughout the year at the monthly Quality Forums.

To achieve our aims, our policy is to:

- Implement a quality system that meets all the requirements of ISO 9001:2015
- Regularly review every aspect of the Quality System to promote a continual improvement culture that benefits our clients and the company
- Adhere to working practices, processes and procedures that meet the applicable requirements of current legislation
- Train and develop people to achieve our objectives and to promote best quality practice throughout the company.

Signed for allpay

A handwritten signature in blue ink that reads "Anthony Martin Killeen". Below the signature is a long, horizontal blue line that ends in an arrowhead pointing to the right.

**Tony Killeen**  
Chief Executive Officer

1<sup>st</sup> August 2021