

Alternatives to Over The Counter Payment Collection

Coronavirus is causing unprecedented disruption to society with precautionary measures already affecting people's normal movements. Although we do not foresee major interruptions to the Post Office or PayPoint service, many customers who make payments "over the counter" will now be advised or reluctant to visit these outlets. We therefore wanted to remind you of alternative allpay payment collection options that could be used by your customers.

As you are already using allpay for Direct Debits, you can easily offer this service to your customers currently paying at Post Office or PayPoint, with payment on any day and at a frequency to suit their needs: weekly, fortnightly, monthly etc.

You can also offer your customers a choice of alternative card payment solutions:

- **Internet payments** – your customers can make secure online payments at any time at www.allpayments.net using their Payment Reference Number (PRN) from their swipe card or barcode and their bank card
- **Telephone payments** – for those customers who do not like to make online payments, this simple automated telephone system takes your customers through every step of the payment process which fully meets PCI compliance requirements, again using their PRN
- **Mobile app** – available on both Apple and Android devices, this secure app can easily be set up with a bank card to make payments on a regular basis after a simple registration
- **Text payments** – even without a smartphone your customers can register and make payments after a brief registration online

You are already taking card payments via allpay. Any of these solutions you are not already using can be implemented within 48 hours with no set-up cost. If you need a list of your customers' PRNs, we can easily provide this for you.

For more details please visit www.allpay.net/our-solutions/credit-debit-cards. If you want to start providing one of these solutions to your customers quickly please contact clientrelationshipmanagers@allpay.net.

Thank you,

allpay Limited

Accredited and certified to...



Certificate Number 15228
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