



Our Business Continuity Policy

allpay Limited is a provider of financial payment services including bill payments, prepaid cards, direct debits and fund disbursements. We also design and manufacture swipe/chip cards and client cards as well as accompanying letters (stationery products) from our Whitestone site.

Our mission is to provide a comprehensive Business Continuity Management System (BCMS) and Plan that allows allpay to respond to disruptive scenarios and provides the ability to restore and recover our products and services within the specified Recovery Time Objectives.

We have established, implemented and maintain a BCMS which has been designed to ensure the timely recovery of the business based on the requirements of ISO22301:2019.

Detailed arrangements defining the scope of the management system are recorded within our Business Continuity Management System documentation which is available on the allpay intranet – SharePoint, to all levels of the business to encourage a business continuity culture.

The Management Team ensures the availability of information, necessary resources to achieve objectives, and continued support in managing any disruption.

We will ensure compliance with all applicable legal and other requirements to which the company subscribes and that are related to our Business Continuity and continued operations.

This policy is designed to ensure the BCMS / Plan complies and conforms to ISO 22301 standards. In accordance with the company's Business Management System, all documentation shall be reviewed annually as a minimum. However, the BCMS will be modified as required as the business continually improves and expands. Continuous improvement will be ensured by the process of regular testing and exercises, providing continued assurance to all interested parties that we will be able to continue operations in the event of an incident and will respond accordingly.

A handwritten signature in blue ink, reading "Anthony Martin Killeen". The signature is written in a cursive style and is positioned above a horizontal line.

Signed for allpay:

Tony Killeen
Chief Executive Officer

November 2025