

Direct Debit Training

As a market leader in providing Direct Debit solutions to private and public sector organisations, allpay also provides Bacs accredited training.

allpay is fully accredited to provide your organisation with Direct Debit training, covering all aspects of the Direct Debit scheme and the latest scheme rules and requirements.

allpay is a Bacs approved Bureau, Affiliate Scheme Member, Facilities Management Provider and Bacs accredited training provider.



● Features

- Onsite or remote training for your organisation (up to 8 delegates)
- Delivered by experienced, certified and accredited trainers
- Tailored training agenda to suit your specific training requirements
- Delivered in line with the latest Bacs rules
- High-quality course and training materials supplied

● Benefits

- Enables you to understand the current Bacs processes
- Cost-effective training packages available
- Bespoke training delivery to suit your requirements
- Extensive experience of working within the public sector
- Available across the UK

● Service Definition

allpay provides a 4-6hr interactive and tailored training session either remotely or on-site, covering all aspects of the Direct Debit scheme rules, including Bacs processes, reporting features and the Bacs cycle.

You will be appointed a dedicated trainer who will offer support and advice, whilst delivering the training for your organisation. Where required, allpay will tailor the workshop to ensure it suits your needs and requirements.

As a Bacs approved Bureau, allpay understands the importance of training to increase users' knowledge of current processes, with allpay's training offering the ability to increase the awareness and knowledge of the Paperless Direct Debit process.

● Who is it for?

- Organisations and/or people new to Direct Debits
- People responsible for Direct Debits within their organisation
- Organisations looking to reduce the number of cancellations and/or indemnity claims they receive
- Organisations and/or people looking to refresh their Direct Debit knowledge

● Course Coverage

- Bacs processes, rules and guidance
- Bacs reporting
- Paperless Direct Debit set-up and management
- Collection and the Bacs cycle
- Indemnity claims

● Training agenda

- An introduction to Bacs
- An introduction to Paperless Direct Debits
- Service user role and responsibilities
- Paperless sign-up methods and processes
- Bacs cycles and reports (AUDDIS/ARUDD/ADDACS/DDIC)
- Challenges

As part of the training, allpay will provide a range of course materials as well as your Bacs certificate of completion.

Prices for the training are competitive and discounts are made available for both new and existing allpay clients, when combining the Bacs training with the allpay Direct Debit portal training.



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Contact us to see how we can help:

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